Te Whatu Ora Health New Zealand Waitematā



COVID-19

- During this time of Covid-19/Coronavirus please be assured we are still here to look after you and your cancer treatment needs.
- You may be asked a few screening questions prior to attending the infusion centre as well as have a RAT test.
- If you have symptoms of sore throat, fever, cough please phone ahead.

Monday – Friday 8am-4pm ring "ACUTES" 09 3074949 ext. 23826

Welcome to your oncology (cancer) treatment orientation



These speech
bubbles will guide
you through the
orientation to
oncology treatment,
if you can't attend in
person

Karakia Timatanga – opening prayer

Whakataka te hau ki te uru,
Whakataka te hau ki te tonga.
Kia mākinakina ki uta,
Kia mātaratara ki tai.
E hī ake ana te atākura he tio,
he huka, he hauhunga.
Haumi e! Hui e! Tāiki e!

Get ready for the westerly,
and be prepared for the southerly.
It will be icy cold inland,
and icy cold on the shore.
May the dawn rise red-tipped on ice,
on snow, on frost.
Join! Gather! Intertwine!



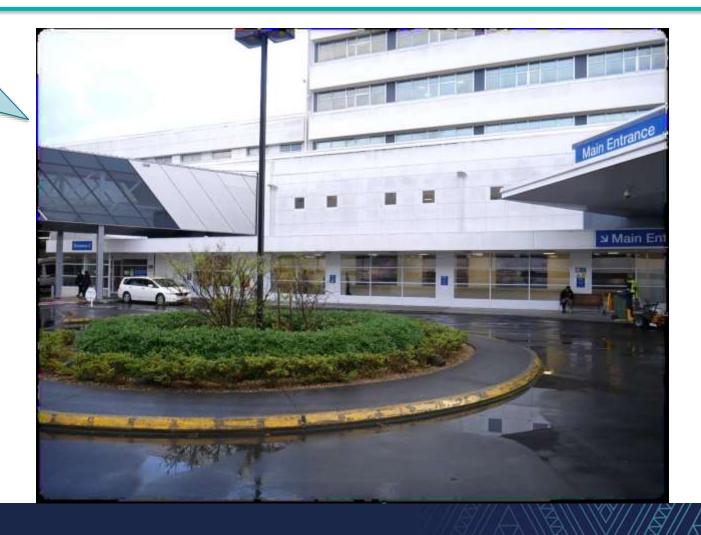
Nau mai · haere mai · welcome

- What to expect on your treatment days
- Information about cancer, its treatment and side-effects
- Safety
- Support
- You will be given an information pack to take away, either at your in-person orientation, or on your first treatment day

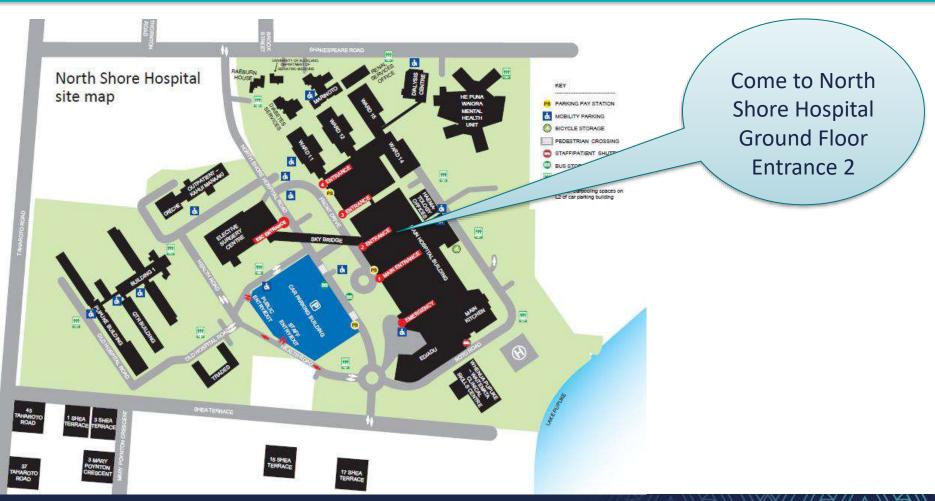


North Shore Hospital

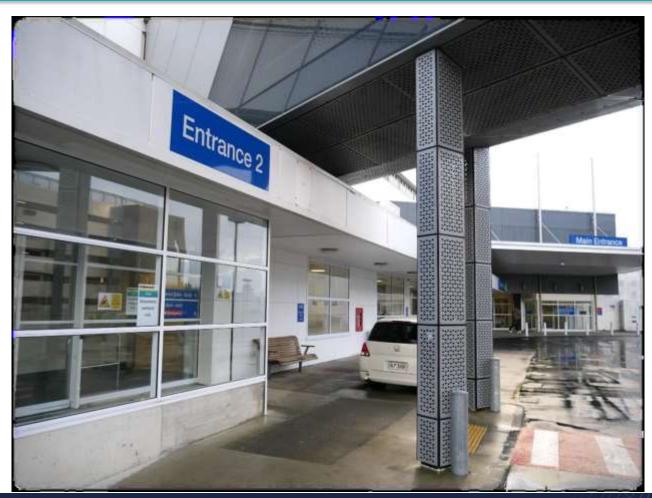
This is our main North Shore Hospital building



North Shore Hospital site map



Once you arrive...



Come in at Outpatients Entrance 2

Our friendly receptionists will give you a parking exit ticket

Reception





Check in at reception



Rongoā Mārie Infusion Centre





Haere mai - come on in!

Treatment room

These are our treatment rooms



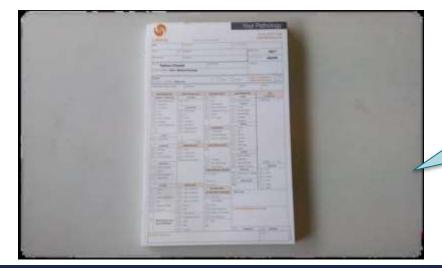


Before each treatment

- You will need to see the doctor or nurse practitioner a day or so prior to every treatment.
- Please ring your scheduler if you have any questions about your appointment.

You will be given a coloured card at your first treatment appointment with your

scheduler's phone number on it.



You will need a blood test – you can do this at any community lab

You may have an echo first

Echocardiogram (Echo)

- You may also be asked to have an echocardiogram (echo) before and during your treatment.
- An echo is a simple and painless ultrasound scan of your heart.
- • If you are referred to have an echo, you will be phoned by the cardiology unit to arrange an appointment.
- Echos are done in two different places within North Shore Hospital.
- The clerk who phones you with your appointment will give you the directions to get there.

Treatment process

This is what happens on the day of treatment

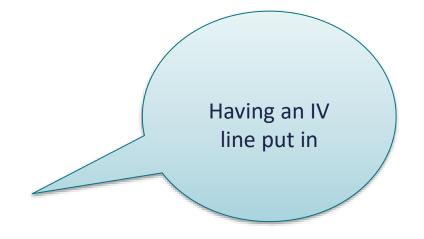
- Check in at reception.
- A nurse will collect you.
- You are welcome to bring a support person (please check first in case of COVID-19 alert level restrictions).
- We suggest you bring a book or an electronic device with headphones.
- The nurse will put in an IV line (or access your PICC or Port-a-cath).
- The nurse will give you anti-nausea medications.
- Your treatment will be checked with two nurses and yourself.
- Before leaving, you will be given instructions to follow at home.

To note:

- treatment time varies between individuals
- you may wish to bring your own food and drink although tea, coffee, sandwiches and biscuits are provided for patients
- you will be given a parking exit ticket for your treatment appointments.

IV Line

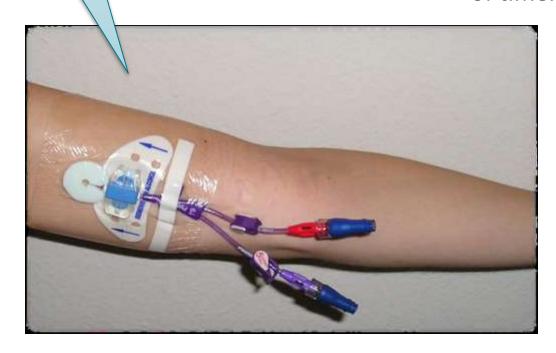




Some people may have a PICC line

PICC line

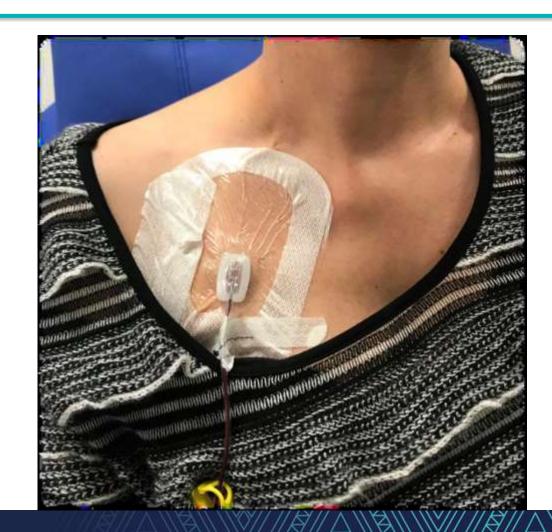
A PICC line is a type of intravenous (IV) access that can be used for a prolonged period of time.



Some people may have a port-a-cath. If you have one, it is a good idea to wear a low cut top or button-up shirt for easy port access

Port-a-cath (Port)

- A port is a small chamber that sits under the skin and is connected to a vein.
- The nurse places a small needle into the chamber and attaches a drip to deliver your treatment.



Next, we will talk about cancer, its treatment and the side-effects of treatment

What is cancer?

- This spread of a cancer from one organ to another organ, or part of the body not directly connected with it, is called metastasis or metastatic cancer. Not all cancers are metastatic.
- There are over 100 different types of cancer.
- Cancer is not contagious and cannot spread from person-to-person.
- Each person's cancer has a different cause, prognosis, treatment and care-need.

Treatment of cancer with medicines

- There are different ways of treating cancer with medicines:
 - -chemotherapy
 - -immunotherapy
 - –targeted therapy

Sometimes these medicines can be combined with radiation.

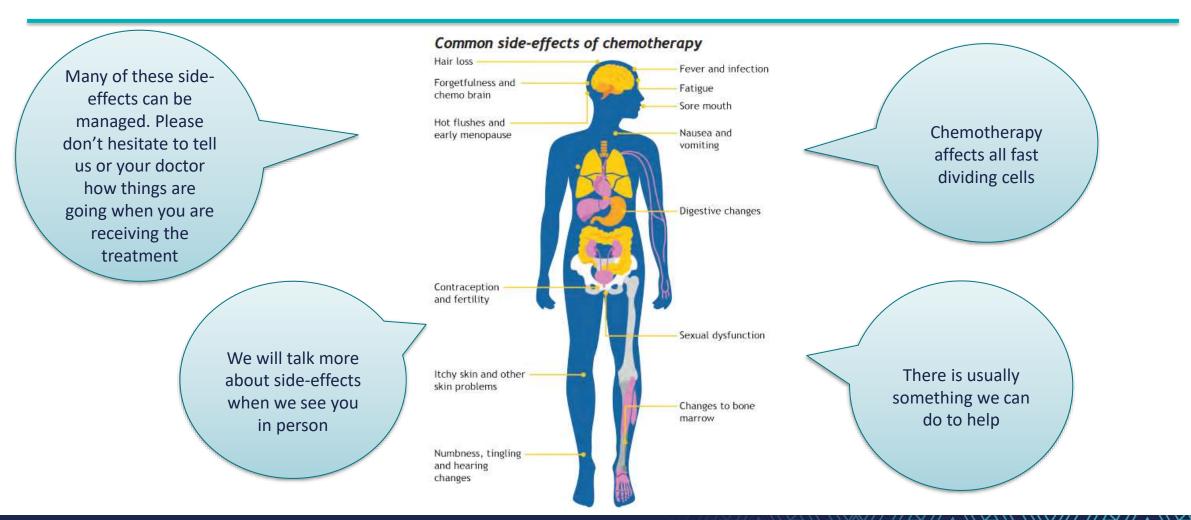


Chemotherapy

- The treatment of cancer using drugs.
- Chemotherapy stops cancer cells from dividing.
- It can also effect normal cells. Especially those that divide and grow quickly cancer cells, skin cells, blood cells, mouth cells.
- Even when normal cells are damaged, they grow again.
 Damaged cancer cells are less likely to grow back.



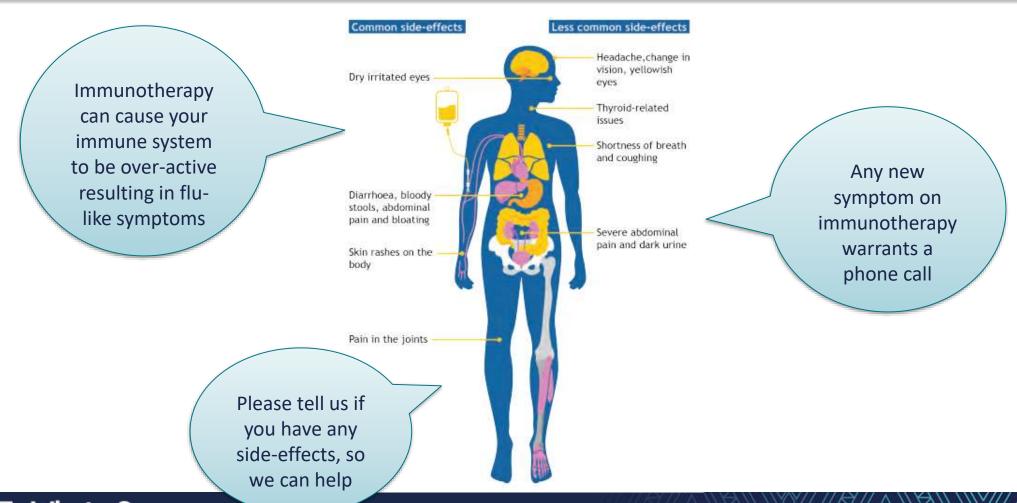
Side-effects of chemotherapy



Immunotherapy

 Immunotherapy is a type of cancer treatment that helps your own immune system to fight cancer e.g. Pembrolizamab and Nivolomab. Some people may have immunotherapy

Side-effects of Immunotherapy



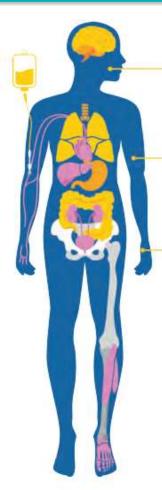
Targeted therapy

Some people have targeted therapy

- Drugs target specific mutations or proteins within the cancer cell that stop the cancer growing and spreading i.e.
 - Trastuzumab (herceptin)
 - Pertuzumab
 - Erlotinib.
- These therapies target cancer cells, but some normal, healthy cells can also be affected.

Side-effects of targeted therapy

Targeted therapy reduces harm to healthy cells but can still cause some side effects



Acneiform rash

A rash that looks like acne or pimples on the face, scalp or upper body.

Skin problems

For example, sensitivity to sunlight, skin redness, swelling and dry, flaky skin.

Skin reactions

Skin reactions on the palms and soles causing tenderness and blisters (hand-foot syndrome).

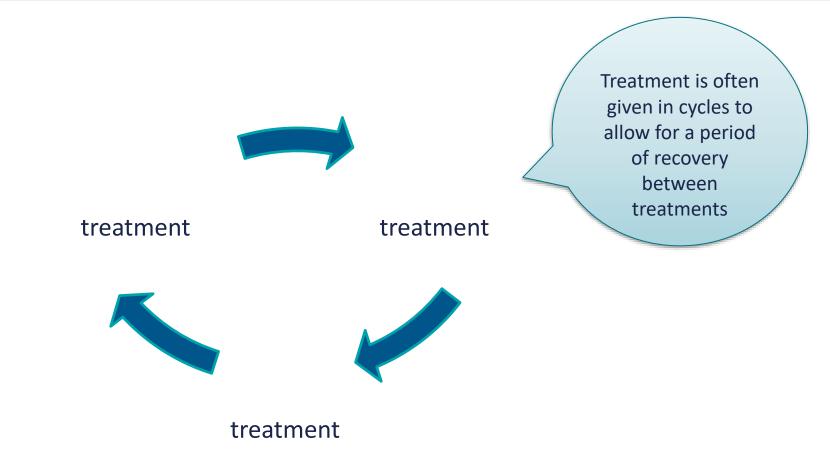
Other common side-effects

Fever, tiredness, joint aches, nausea, headaches, diarrhoea, heavy bleeding and bruising, and high blood pressure.

Less common side-effects

Some targeted therapy medication can affect the way the heart, thyroid or liver works, or increase the risk of getting an infection. Please tell us if you have any side-effects, so we can help

Treatment cycles





Side-effects

• Every individual is different.

You won't get all the side-effects described.

• Most side-effects can be managed, please tell us if you experience any.



Please look out...

- If your temperature is 38°C or greater
- If you have nausea/vomiting/diarrhea that isn't controlled
- If you feel unwell or have any side-effects that concern you

Monday to Friday, 8am – 4pm:

ring "ACUTES" (09) 307 4949 ext. 23826

Out of these hours:

- come to your nearest emergency department
- or ring Healthline 0800 611 116

How to seek help

- Oncology Acutes
- Healthline
- Nurse Specialist
- Cancer Society Nurse



In your information pack you will find a white card which has the relevant contact numbers . This pack will be issued either at your in-person orientation, or at your first treatment.

Write your NHI
(hospital
number) on this
card – so the
information is
handy.

When you call, we might advise you to go to your nearest hospital

Te Whatu Ora - Waitematā



North Shore Hospital



Waitakere Hospital

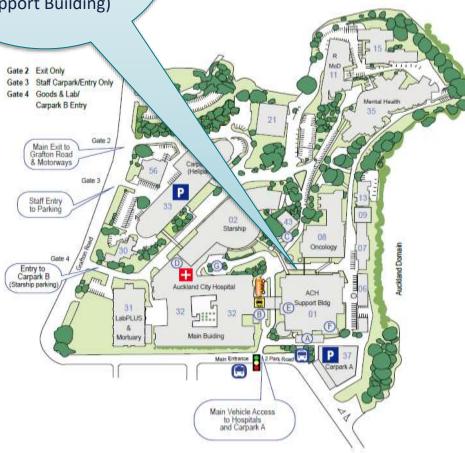
Or we might advise you to go to the Oncology Acute Unit at Auckland City Hospital

Oncology Acute Unit



This building is on the bottom corner of the 'old' Auckland City Hospital (ACH Support Building)

Oncology Acute Unit





Clinical Nurse Specialist (CNS)

Your CNS is a central point of contact for you and can:

At your first appointment, you will have been given the contact card for your nurse specialist

- ensure you have the information you need about your illness, investigations, procedures and treatment
- spend time with you to talk about your illness and the treatment offered
- provide support, advice and help with your concerns and questions
- provide you with information about, or link you with, other services and professionals in the hospital
 and in the community

 This is
- coordinate your care by liaising with other services and health professionals
- provide support to manage the side-effects of treatment at home

what

Te Whatu Ora - Waitematā Cancer Support Service: Psychology and Social Work

- Cancer may affect you and your whanāu in many ways.
- Coping with appointments and treatment side-effects, as well as the emotional impact of cancer, can be challenging and stressful.
- The Cancer Support Team includes psychologists and social workers who specialise in helping people cope with the impact of cancer.

Support can include:

- managing how you feel in yourself
- practical support
- future planning
- coping at home
- supportive counselling or therapy
- access to community supports



If you would like to talk with one of our team, please ask your health professional (doctor, nurse specialist, clinic nurse, Cancer Society nurse etc.) who can make a referral for you.

We hope these slides help to make you feel welcome and answer some of your questions. We will always be keen to answer any other questions you may have when we see you next

Resources

- Introduction to Cancer and Blood Service ADHB
 - https://www.adhb.health.nz/our-services/a-z-services/oncology/
- Cancer Society NZ
 - https://auckland-northland.cancernz.org.nz/
- EVIQ
 - https://www.eviq.org.au/
- Macmillan Cancer Support
 - https://www.macmillan.org.uk/
- Te Whatu Ora Waitematā
 - https://www.waitematadhb.govt.nz/

In the mean-time, here are some good on-line resources

Cancer Society- Auckland/Northland



Cancer Society Auckland Northland



Call 0800 CANCER (226 237)

Cancer Society in Auckland is based at Domain Lodge,

1 Boyle Crescent, Grafton.

Across the road from Auckland City Hospital, the Regional Cancer and Blood service and the Auckland Domain.

Who we are and what we do: Free services

Community Nursing Service: Support getting through treatment

A Cancer Society nurse will attempt to make phone contact with you. We work closely with the hospital and can provide additional support.

Psychological Service: Emotional support

Cancer Society psychologists can provide support for those with a cancer diagnosis, supporters, and family/whanau.

Volunteer Service: Getting to treatment

Access to this service is via Cancer Society nursing team & eligibility criteria apply.

NOTE: During any COVID 19 lockdowns our nurses and psychologists will still be able to contact you by phone.

